Company Logo

<Bot Name>

# Readme

Version X.X

DD/MM/YYYY

Table of Contents

[1. Introduction 3](#_Toc19186126)

[1.1 Overview 3](#_Toc19186127)

[1.2 Common Use cases 3](#_Toc19186128)

[2. Requirements & Prerequisites 4](#_Toc19186129)

[2.1 System Requirements 4](#_Toc19186130)

[2.2 Prerequisites 4](#_Toc19186131)

[2.3 Security Measures 4](#_Toc19186132)

[2.4 Disclaimers 4](#_Toc19186133)

[3. Getting Started 5](#_Toc19186134)

[3.1 Skill Matrix 5](#_Toc19186135)

[3.2 Installation Hierarchy 5](#_Toc19186136)

[3.3 Quick Start 5](#_Toc19186137)

[3.3.1 Setup 5](#_Toc19186138)

[3.3.2 Configuration 5](#_Toc19186139)

[4. Reports 7](#_Toc19186140)

[5. Logs 8](#_Toc19186141)

[6. Troubleshooting & Support 9](#_Toc19186142)

[6.1 Support 9](#_Toc19186143)

[6.2 FAQs 9](#_Toc19186144)

[Appendix A: Record of Changes 10](#_Toc19186145)

[Appendix B: Acronyms 11](#_Toc19186146)

[Appendix C: References 12](#_Toc19186147)

## Introduction

Instructions: Summarize the purpose of the document.

*Example Writing: This document contains all essential information for the user to make full use of the Bot or Digital worker. This manual includes a description of the functions and capabilities and step-by-step procedures for setup & configuration of the Bot.*

### Overview

Instructions: Briefly walkthrough from initiation through exit, scope of the Use case supported by high-level diagrams, workflows, pictures that describes the overall concept of the end to end flow in non-technical terminology. The description should include, but is not limited to, the following:

* *High-level understanding of the end to end use case in non-technical terms*
* *Example of a Sample Input & Output*

### Common Use cases

*Instructions: Generic use cases where this Bot or Digital worker can be reused with.*

*Example: Invoice Processing, Notifier etc.*

## Requirements & Prerequisites

### System Requirements

Instructions: Provide Minimum Hardware Configuration requirement needed for successful execution.

### Prerequisites

Instructions: Provide Software along with Version needed for bots/DWs Execution

### Security Measures

Instructions: Provide Security Measures which the user needs to follow while connecting to the 3rd Party Services and on the machine where the bot would be deployed.

### Disclaimers

Instructions: If applicable, identify any cautions or warnings that the user should know before using the system (e.g., noted prohibitions, unauthorized access etc.)

## Getting Started

### Skill Matrix

*Instruction: Briefly describe the Skill Matrix supported by Table or Workflow which explains the mapping relationship among Taskbot, MetaBot, Scripts used.*

### Installation Hierarchy

*Instructions: Describe the installation hierarchy and the folder structure generated by a bot post installation. The hierarchy must contain all the supportable file, scripts & information the package is supposed to have.*

### Quick Start

Instructions: Guide the different users to quickly setup and configure the Bot or Digital worker with step by step representation supported by screenshots in a non-technical manner.

#### Setup

Instructions: Provide a step by step guide for setting up external accesses required. If applicable, include how to generate an API Key, Token as well as the actions a user must take to setup and access an external application required as a part of the process.

#### Configuration

Instructions: Provide a step by step guide for configuration of parameters from either an external file (text) or from the Credential Vault for sensitive parameter. If applicable, include how to create Locker & credential attributes in credential vault.

Provide configurable variable list with the details as mentioned in the example

* *For Credential Vault –*

*Describe the setting up of the Locker and Credentials and describe the individual properties in a table format as below*

|  |  |  |  |
| --- | --- | --- | --- |
| 1. ***Locker Name*** | 1. ***Credentials Name*** | 1. ***Attribute Name*** | 1. ***Value*** |
| 1. *Locker\_Slack* | 1. *Credential\_Slack* | 1. *URL* | 1. *URL of the slack account* |

* *For External File –*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1. ***INPUT VARIABLES: Input Variables to be mentioned in this Table*** | | | | |
| 1. ***Variable Name*** | 1. ***Type*** | 1. ***Mandatory*** | 1. ***Purpose*** | 1. ***Example Input*** |
| 1. *vInputFileName* | 1. *Text/Number* | 1. *Yes* | 1. *File Name for the template from which Bot reads the value from.* 2. *Format – Filename. Extension* | 1. *Provide an example of the Input data* |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1. ***OUTPUT VARIABLES: Output Variables to be mentioned in this Table.*** | | | | |
| 1. ***Variable Name*** | 1. ***Type*** | 1. ***Mandatory*** | 1. ***Purpose*** | 1. ***Example Output*** |
| 1. *vOutputFileName* | 1. *Text/Number* | 1. *Yes* | 1. *File Name for the template from which Bot reads the value from.* 2. *Format – Filename. Extension* | 1. *Provide an example of the Input data* |

## Reports

*Instructions: Summarize input-output report structure and provide the necessary guide to access the generated reports. If applicable, provide step by step approach of enabling Bot Insight or any other external applications intended for the same.*

## Logs

*Instructions: Summarize custom generated log structure and provide the necessary guide to access the logs. If applicable, provide step by step approach of enabling any external applications intended for the same.*

## Troubleshooting & Support

### Support

Instructions: Provide information on how the user can get assistance and support (e.g., help desk support, production support, etc.).

### FAQs

Instructions: Provide information Frequently Asked Questions related to Bot (or DW)

Appendix A: Record of Changes

Instructions: Provide information on the version number, the date of the version, the author/owner of the version, and a brief description of the reason for creating the revised version.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No. | Version Number | Date of Change | Author | Notes |
|  |  |  |  |  |

Appendix B: Acronyms

Instructions: Provide a list of acronyms and relative description used within the document. Sequence should be alphabetical

|  |  |  |
| --- | --- | --- |
| **No.** | **Acronym** | **Description** |
|  |  |  |

Appendix C: References

Instructions: Summarize the relationship of this document to other relevant references. Provide information for all documents/links used to arrive at and/or referenced within this document.

*Example:*

|  |  |  |
| --- | --- | --- |
| **No.** | **Topic** | **Reference Link** |
| 1 | How to Create a Credential in Credential Vault? | Click [here](https://docs.automationanywhere.com/bundle/enterprise-v11.3/page/enterprise/topics/control-room/bots/credentials/create-a-credential.html) |
|  |  |  |